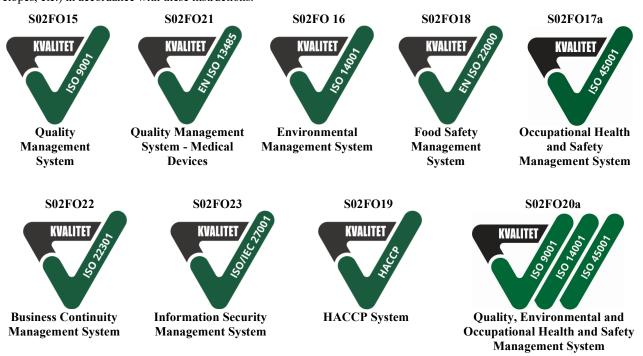


## INSTRUCTIONS FOR USE OF THE MARKS OF CONFORMITY FOR CERTIFIED MANAGEMENT SYSTEMS – FOR CERTIFIED ORGANIZATIONS

**S02PA01e** (1.3/Z00UP09) 2022.03.01.

The certification mark is a protected mark, which "Kvalitet" grants the right to use to the certified organization for the period of validity of the certificate. An organization that obtains a certificate for its management system may announce this in the public media and in its business documents by affixing the certification mark (e.g. memoranda, brochures, prospectuses, letter envelopes, etc.) in accordance with these instructions.



The entire mark must be printed in accordance with the examples above. The interior of the mark must be blank or in the color of the background. The mark may be applied dark on a light background or light on a dark background. The mark may be enlarged or reduced, provided that the given ratio between the height and width of the mark remains unchanged. The mark must remain easily legible, and the total height must not be less than 15 mm.

The certificate and the conformity mark may only be used for those parts of the organization that are covered by the scope of certification and that are indicated on the certificate and/or in the annex of the certificate.

The certification mark may not be used on products (including identification plates and type designations), on reports from testing or calibration laboratories or inspection bodies (as such reports are also considered products), on product packaging (i.e. on anything that can be removed from the product without disintegrating or damaging the product), on accompanying information (i.e. on documents that are available separately or can be easily separated, e.g. instructions for use or labels) or in any other way that could be interpreted by users as an indication of product conformity. The certification mark may only be used in conjunction with the logo and/or name of the certificate holder. The certified organization may not use the certification mark or refer to certification on the business cards of its employees.

## The certificate holder:

- shall comply with the certification requirements when referring to its certification status in the media (internet, brochures or advertisements) or in other documents,
  - shall not make or allow any misleading statements regarding the certification,
  - shall not use or allow the use of the certification documents, or any part thereof, in a manner that is misleading,
- shall cease the use of all advertising materials containing a reference to certification after suspension or withdrawal of its certification,
  - shall correct all advertising materials when the scope of certification is reduced,
- shall not allow references to the management system certification to be used in such a way that it is understood that "Kvalitet" has certified products (including services) or a process,
  - shall not imply that the certification applies to activities that are outside the scope of certification,
- shall not use its certification in such a way that would put "Kvalitet" in a situation where it would lose its reputation or public trust.

For any additional information, you can contact us at +381 18 550 766 or +381 18 550 624, or you can send an email to sistemimenadzmenta@kvalitet.co.rs or office@kvalitet.co.rs.